

# IT Service Delivery

## Task 5 - Implementation report on the impact of IT service delivery

<b>Name</b>	
<b>Candidate Number</b>	
<b>Centre Number</b>	
<b>Date</b>	

<b>Organisation</b>	
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Implementing your solution and delivering the organisation's services and products

Managing and supporting users

Managing and supporting the organisation's employees


Managing the organisation's IT assets


Ability to respond to changes in the aims of the organisation, and the products and services it provides

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